



POWERING ACTIONABLE INTELLIGENCE®

# Nextiva S2750e Series User Guide

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Covering the S2750eN and S2750eP

Firmware Release 4.80

April 2009

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# Preface

The *Nextiva S2750e Series User Guide* presents the information and procedures on installing, configuring, and using the Nextiva® S2750e series IP cameras.

## Audience

This guide has been prepared for the following audience:

- Managers
- IT system administrators
- Engineers
- Technicians

This guide assumes that you are familiar with:

- Installation and manipulation of electronic equipment
- General use of computers
- Local area networks (LANs) and basic IP data communication concepts and practices
- Camera configuration
- Web browsers
- Microsoft Windows operating systems

## Reference

In addition to this guide, the following documentation is also available:

- *Nextiva S2750e Series Installation Guide*
- *Verint SConfigurator User Guide*
- *Nextiva S2750e Series Release Notes*

A paper copy of the installation guide is included with your order.

## How to Contact Us

The following Web sites and e-mail addresses provide information and support for Verint Video Solutions and the Nextiva Intelligent Edge Device product line.

Find general information on Verint Video Solutions, including marketing material and product information at [www.verint.com/videosolutions](http://www.verint.com/videosolutions).

Download the documentation of the Intelligent Edge Devices at [www.verint.com/manuals](http://www.verint.com/manuals).

Download firmware from the Verint Video Solutions partner extranet at <http://vvs.verint.com>.

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# 1

## Overview

The Nextiva S2750e series contains IP mini-dome cameras with triple axis lens rotation for flexible installation. The series offers a high resolution image sensor and an auto-iris varifocal lens.

The S2750e series delivers dual stream video at up to 30 frames per second in NTSC (25 in PAL). The following compression modes (also called *codecs*—coder/decoder) are available: a proprietary MPEG-4-based mode, the MPEG-4 ISO 14496-2 compliant mode, and MJPEG (Motion JPEG).

You can use the S2750e series edge devices in point-to-point contexts as well as with video management and storage applications. Furthermore, they enable configuration, video viewing, and maintenance from web browsers.



The overview covers:

- About the S2750e Series
- Installation Kit
- Hardware Overview

# About the S2750e Series

The S2750e series offers many models to cover your system needs:

- S2750eN—An IP camera working in the NTSC video standard
- S2750eP—An IP camera working in the PAL video standard

Unless otherwise specified, the word *S2750e* refers to any of these devices.

## Key Features

The S2750e offers the following features:

- One analog video output for aiming and focusing during installation
- The choice of either power over Ethernet (PoE) or 12V DC
- Dual video encoding
- Up to 30 frames per second with the MPEG-4 and MJPEG codecs
- 480 TVL, 1/3 inch Sony CCD sensor
- 4 to 9 mm varifocal lens, with DC auto-iris
- Triple axis lens adjustments
- Clear (default) or smoked cover
- Integration with the Nextiva enterprise video management solution

## Security

Every camera comes with a unique SSL (Secure Sockets Layer) certificate for securing its IP link. SSL is a commonly used protocol for managing the security of IP message transmission. If enabled, the SSL protocol secures I/O and proprietary VSIP communication data. It does not apply to video transmission.

## Frame Rate and Performance

The available video frame rates of each encoder IP camera are:

- NTSC—1 to 7, 10, 15, or 30 frames per second (fps)
- PAL—1 to 6, 8, 12, or 25 fps

The composite video signal of the camera is sent to two separate encoders. You can customize each encoder to meet your system needs, for instance in terms of frame rate and resolution. Here are typical scenarios regarding encoder use:

Scenario	Encoder 1	Encoder 2
point-to-point	point-to-point	unused
	unused	point-to-point



Scenario	Encoder 1	Encoder 2
point-to-point and web interface	web viewing at rate A	point-to-point at rate B
	web viewing and point-to-point at rate C	unused
video management software	view at rate D	record at rate E

Note: You should not use the web interface and a video management software at the same time to avoid configuration conflicts.

Each video endoder of an S2750e camera can have the following performances:

Resolution	Number of Columns	Number of Lines		Maximum Frame Rate, in Frames per Second Using the NTSC (PAL) Format		
		NTSC	PAL	MPEG-4 Based	MPEG-4 ISO 14496-2 Compliant	MJPEG
QCIF	176	128	144	30 (25)	30 (25)	30 (25)
CIF	352	240	288	30 (25)	30 (25)	30 (25)
2CIF	704	240	288	30 (25)	30 (25)	30 (25)
4CIF	704	480	576	30 (25) <sup>2</sup>	15 (12.5)	30 (25)
All lines	352	480	576	30 (25)	30 (25)	30 (25)
2/3 D1	480	480	576	30 (25)	30 (25)	30 (25)
VGA	640	480	480	30 (25)	15 (12.5)	30 (25) <sup>1</sup>

<sup>1</sup> Without noise and other factors affecting quality.

<sup>2</sup> With low motion only.

These performances can be achieved using single-stream encoding. For dual encoding values, refer to the *Nextiva Intelligent Edge Devices Single-Dual Stream Performance* document, available on the extranet (Community Links > Technical Briefs > Nextiva Intelligent Edge Devices).

# Installation Kit

The package contents are:

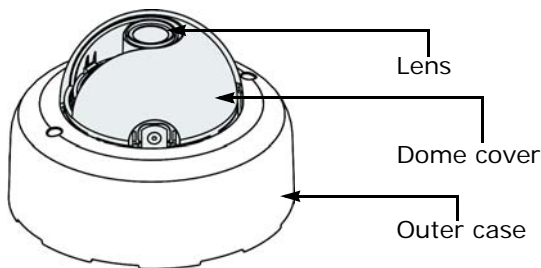
Item	Description
Camera	S2750eN or S2750eP
Video output adaptor	A 2.5 mm to BNC video output adaptor (3 foot/1m long)
Rubber cap	A rubber cap for the cable entry
Printed material	The <i>Nextiva S2750e Series Installation Guide</i>
<b>Options</b>	
Power-over-Ethernet (PoE) kit	An IEEE 802.3af class 3 injector and power cord
12V DC external power supply	A universal power supply
Dome cover	A smoked dome cover

## Hardware Overview

The S2750e has been designed for indoor use. It cannot be used outdoors.

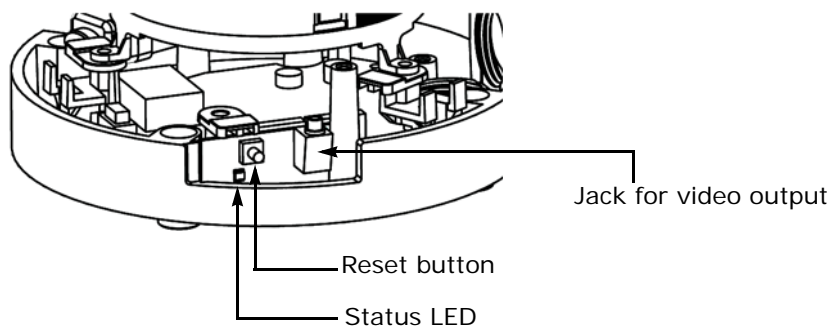
The side view of the camera shows the following parts:

- The lens
- The dome cover
- The outer case



The service board contains:

- A status LED
- An 2.5 mm jack for video output
- A reset button



The dome base also includes a network (RJ-45) cable and a power cable.

# 2

## Mounting and Configuring the IP Camera

The steps required to prepare your S2750e camera for operation are:

- Camera mounting
- Image adjustment
- Basic configuration

Remember that the S2750e camera is an indoor product that should not be used in an outdoor environment.

Note: The S2750e series device must be installed by certified professionals.

# Mounting the Camera

You can mount the S2750e camera the following ways:

- Mounting directly on the ceiling or wall
- Mounting on an electrical box (North America box styles only)

The mounting procedure involves the following main steps:

1. Preparation
2. Physical installation

To install the camera, you need the following equipment:

- A Phillips screwdriver
- Four mounting screws, if the camera goes on the ceiling or wall:
  - Screw size: #10
  - Maximum screw head diameter: 0.37 inch (9.5 mm)
  - Maximum screw head height: 0.14 inch (3.5 mm)
  - Casing height: 0.9 inch (23 mm)
- Two mounting screws, if the camera goes on an electrical box

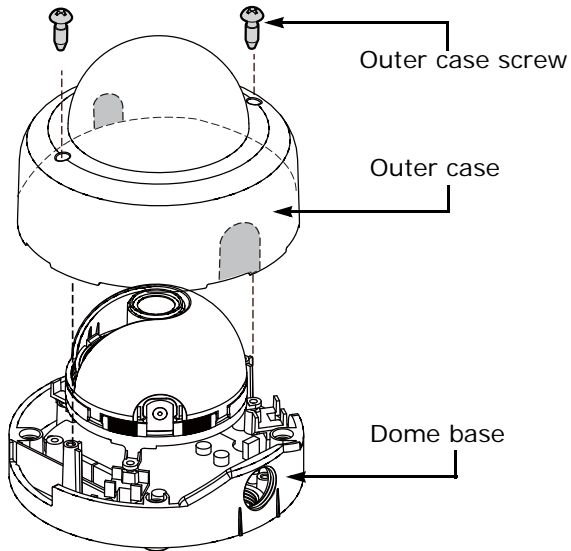
Note: Select the screw type depending on the material on which the device will be mounted.

## Preparing the Camera

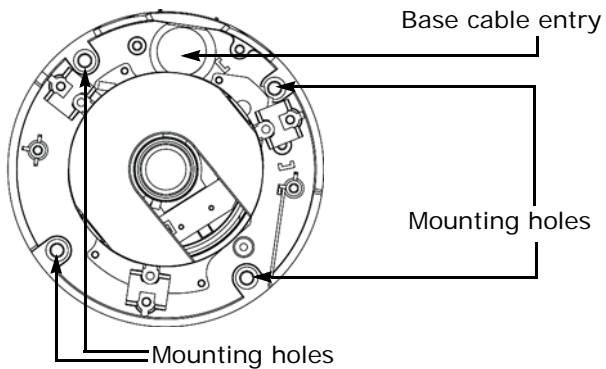
The first step in mounting the camera is preparing the surface and taking the camera apart.

### To prepare the camera for mounting:

1. Remove the outer case by loosening the two case screws with a Phillips screwdriver.

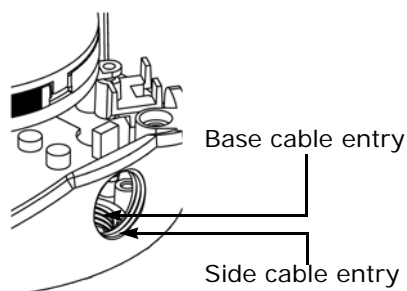


2. If you are mounting the camera on the ceiling or wall, mark the four positions for fixing the dome base on the mounting surface, then make the four holes.

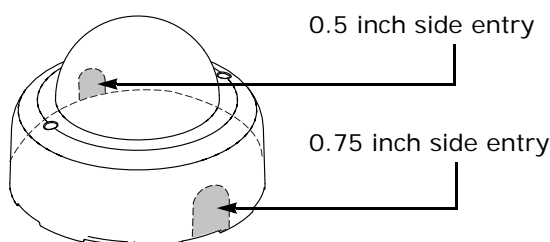


If you are mounting the camera on an electrical box, you will use only two of the four mounting holes on the dome base.

3. If you are using the base cable entry, replace the plastic cap by the supplied rubber cap, then make a hole at the desired location on the mounting surface. The size of both cable entries is 3/4" NPT2.



4. If you are using the side cable entry on the dome base, open the desired hole on the outer case with pliers. Insert the supplied rubber cap in the dome cable entry.



## Installing the Camera

The installation process varies depending on your supply power: PoE or 12V DC. Power-over-Ethernet (PoE) enables you to power the camera and establish its Ethernet connection in a single operation. The optional PoE kit sold by Verint contains two items: an injector and a power cord. The connection procedure may vary if you use another PoE kit; refer to the PoE kit documentation for more information.

Verint also offers a universal 12V DC power supply as part of your package. For any other power supply, refer to the manufacturer documentation for the proper wiring scheme.

**Warning:** Never use PoE and 12V DC at the same time. It may damage the device.

**Note:** The camera must be powered by a listed power supply that is marked "LPS," "Limited Power Source," or "Class 2".

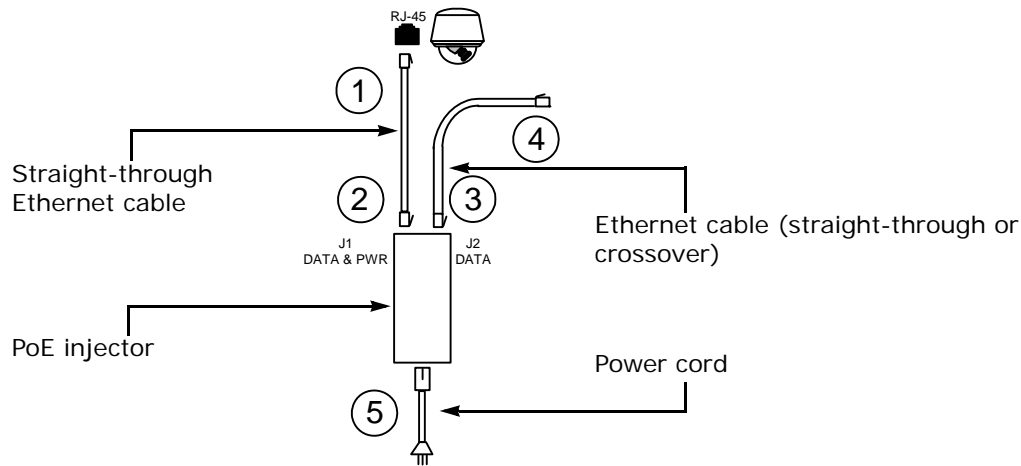
### To perform a 12V DC power connection with the universal power supply sold by Verint:

1. If the electrical plug installed on the power supply is the right one for the country of operation, go to step 4.
2. Remove the installed plug by pushing the PUSH button and keeping it pushed while turning the plug in the counterclockwise direction.

## 2: Mounting and Configuring the IP Camera

3. Insert the required plug on the power supply then turn it in the clockwise direction until you hear a click.
4. Tie together the power supply wire with the dashed white lines and the black wire on the camera using a splice.
5. Tie together the other power supply wire and the red wire on the camera using a splice.
6. Power the camera by connecting the electric plug into the outlet.

### To connect the PoE kit sold by Verint:



1. Plug a straight-through Ethernet cable into the network (RJ-45) connector of the device.
2. Plug the other end of the cable into the DATA & PWR port of the injector.
3. Connect another Ethernet cable (straight-through or crossover) into the DATA port of the injector.  
  
The crossover cable directly connects the IP camera to a computer; use a straight-through cable to connect the IP camera to a hub or a switch for integration with the network.
4. Connect the other end of the second cable into an Ethernet equipment.

**Warning:** To avoid damaging your Ethernet equipment, ensure that the cable is connected into the DATA port of the PoE injector, and not in the DATA & PWR port.

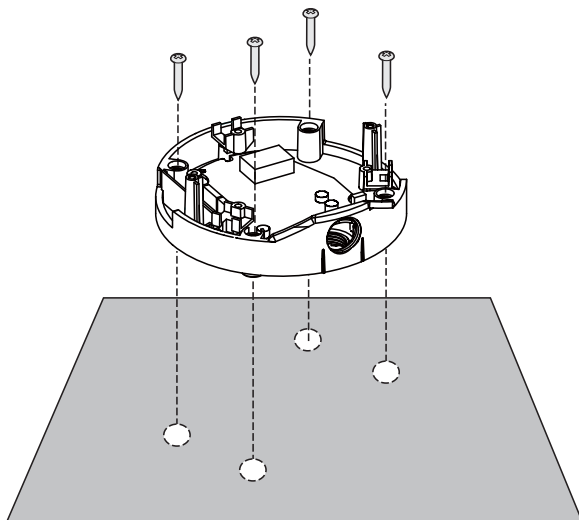
**Note:** The combined length of the two Ethernet cables cannot exceed 328 feet (100 meters). For example, if you used an 82-foot (25m) cable in step 1, the maximum length of the second cable is 246 feet (75m).

5. Power the device by plugging the power cord between the injector and the outlet.



**To install the camera:****1. Mount the camera:**

- On the ceiling or wall, install the dome base on the mounting surface, using four screws (not supplied); for their specification, see page 7.



- On an electrical box, use two screws (not supplied).
- 6.** Feed the cables through the bottom or side hole on the outer case. Ensure that the cables exit out of the hole without being crushed.
  - 7.** If the camera uses 12V DC:
    - a.** Establish its Ethernet connection by plugging a cable (straight-through or crossover) between the RJ-45 connector at the end of the Ethernet cable and a device.  
  
The crossover cable directly connects the IP camera to a computer; use a straight-through cable to connect the IP camera to a hub or a switch for integration with the network.
    - b.** Tie together the camera power wires to those of the power supply (see page 9).
  - 8.** If the camera uses PoE, perform the power and Ethernet connection (see page 10).

## Adjusting the Image

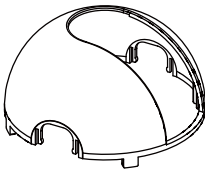
After installing the camera, adjust the image to point to the location to be monitored and to control parameters for low light scenes.

You can perform the following adjustment operations:

- Direction (every axis can be adjusted at steps of 1.5 degrees):
  - Pan: 360 degrees
  - Tilt: 90 degrees
  - Rotation: 360 degrees
- Field angle (zoom)
- Focus
- Back light compensation (BLC): To compensate in cases where a subject with a large amount of background light would otherwise be obscured by blooming or silhouetting.
- Turbo mode for automatic gain control (AGC): To amplify the video signal more than with the normal AGC setting; this normal setting is the default in the S2750e camera. AGC helps maintain a constant video signal even if there are changes in brightness.

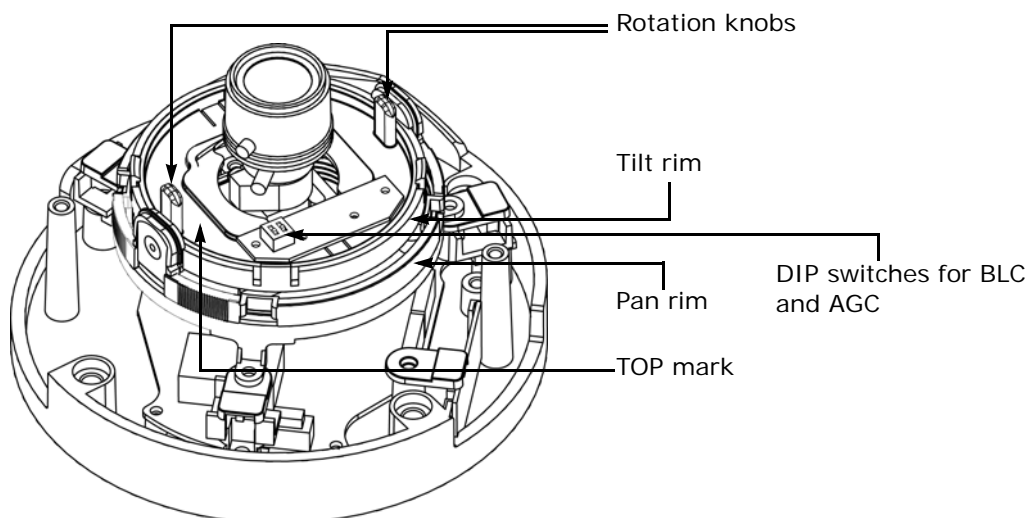
### To adjust the image:

1. Power the camera.
2. Remove the dome cover by pressing firmly then pulling.

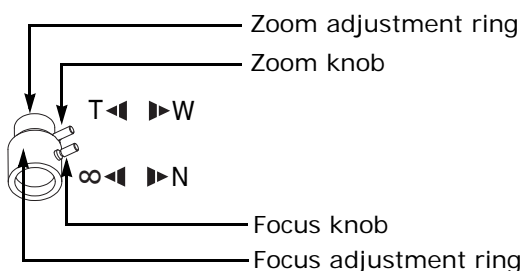


3. To adjust the image using live video, use either an analog test monitor or the live video feature of the web interface (see page 39):
  - To use a test monitor, plug its connector into the 2.5 mm video jack on the service board of the camera, using the supplied video output adaptor.
  - To view live video using the web interface, establish the Ethernet connection of the camera.

4. Adjust the pan angle by turning the pan rim to the right or to the left (360 degrees of liberty). You will hear clicks as you turn the rim.



5. Adjust the tilt angle by pushing the tilt rim to the right or to the left (90 degrees of liberty). You will hear clicks as you push the rim.
6. Using the two rotation knobs, position the TOP mark on the sensor module so that the arrow points towards the top of the image.
7. Adjust the field angle and the focus with the adjustment knobs on the lens:

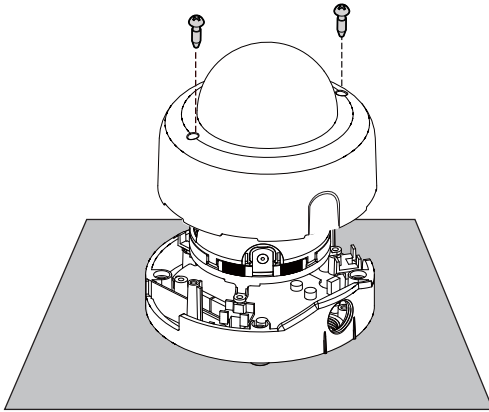


- a. To zoom out to see the full spectrum, move the zoom knob towards the W (wide) mark.
  - b. To concentrate on a specific area, move the zoom knob towards the T (telephoto) mark.
  - c. To focus on a near object, move the focus knob towards the N (near) mark.
  - d. To focus on a far object, move the focus knob towards the infinite mark.
8. To activate back light compensation for adjusting the exposure level to allow more detail to be viewed, put the BLC DIP switch to the ON position.



## 2: Mounting and Configuring the IP Camera

9. To activate the turbo mode of the automatic gain control, put the AGC DIP switch to the ON position.
10. Put back the dome cover, taking into consideration the lens direction for the cover opening.
11. Place the outer case back and secure the whole camera.



## Configuring the Camera

The configuration steps to execute are:

- Setting network parameters
- Establishing a point-to-point connection between the camera and a receiver device, if required

Device configuration requires the use of the proprietary SConfigurator tool. Its latest version is included on the Verint web site ([www.verint.com/manuals](http://www.verint.com/manuals)). You need to copy its executable file (SConfigurator.exe) to the hard disk of your computer.

The minimum hardware and software requirements for the host computer needed to configure the edge device are:

- An Ethernet network card
- Internet Explorer 6.0 or higher
- Microsoft DirectX 8.1 or higher
- Windows 2000 Service Pack 2 or higher, or Windows XP Service Pack 2 or higher

## Setting Network Parameters

The first step in configuring is to provide a typical initial configuration of its network parameters (including its IP address) to ensure compatibility with an existing network.

**Note:** To work properly, devices on the same network must have unique IP addresses. The device will not prevent you from entering a duplicate address. However, its system status LED will turn to flashing red (1-second interval); then the device will use its default address. You then need to configure it with a proper IP address.

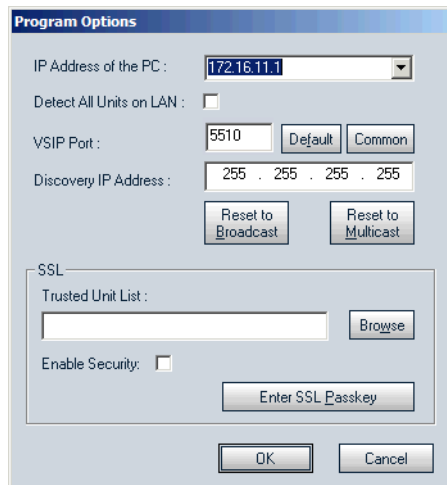
After providing the network settings, you complete the configuration with SConfigurator, the web interface, or your video management software.

### To set the network parameters:

1. Power the camera and establish its Ethernet connection.

**Warning:** Never use PoE and 12V DC at the same time. It may damage the camera.

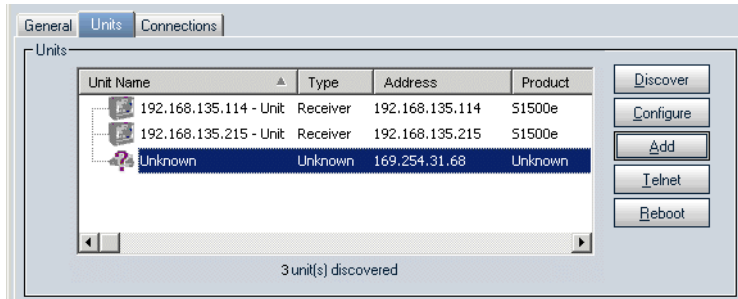
2. Start SConfigurator by double-clicking `SConfigurator.exe` on your hard disk. The SConfigurator window appears.
3. In the General tab, click **Program Options**. The Program Options window appears.



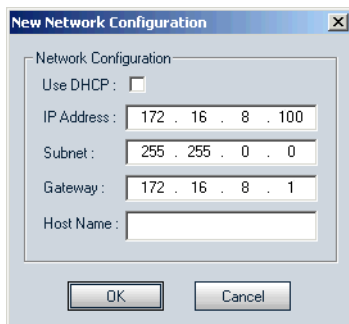
4. Check **Detect All Units on LAN**.
5. Ensure that the **VSIP Port** is 5510; otherwise, click **Default**.
6. Ensure that the **Discovery IP Address** is 255.255.255.255; otherwise, click **Reset to Broadcast**.
7. Click **OK**.

8. Select the **Units** tab, then click **Discover**.

A device of type "Unknown" with a 169.254.X.Y IP address appears in the list; it corresponds to your new device. This default IP address is based on the APIPA (Automatic Private IP Addressing) addressing scheme. X and Y are relative to the MAC (Media Access Control) address of the device; for more information about APIPA, see page 52.



9. Select the unknown device, then click **Configure**.
10. In the Reconfigure unit? confirmation window, click **Yes**. The New Network Configuration window appears.

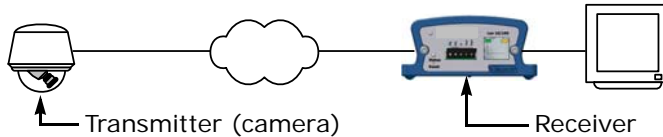


11. If you have a DHCP (Dynamic Host Configuration Protocol) server on your network, check **Use DHCP**. Otherwise, enter the IP address, subnet mask, and gateway of the device, as provided by your network administrator. For more information about DHCP, see page 52.
12. Click **OK**. The device reboots with its new network configuration.
13. In the Units tab, click **Discover** to update the list of devices. The new S2750e device appears.

The S2750e initial configuration is now complete. You perform further configuration with the web interface (see page 19) or your video management software.

## Performing a Point-to-Point Connection

A point-to-point connection is the association of a transmitter and a receiver to view video coming from an analog camera on an analog monitor. The IP camera acts as a transmitter in this context. The Nextiva receivers are the S1970e-R and S1504e-R. You can connect each of these receivers to up to four transmitters, to create a maximum of four different point-to-point connections. Here is a single connection:

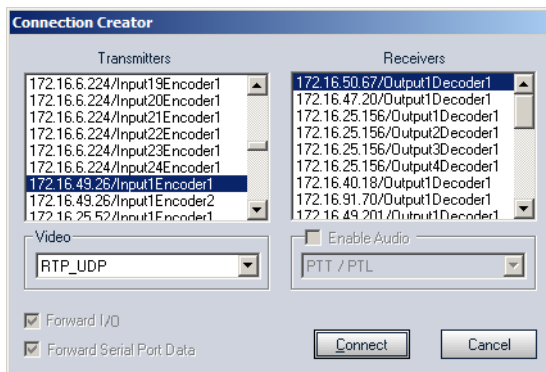


You can also use a point-to-point connection to transfer audio, input/output, or serial port data, if the transmitter and receiver have these features.

Typically, both devices sit on the same IP subnet as SConfigurator and have the same VSIP port; to access other devices, refer to the device discovery section in the *Verint SConfigurator User Guide*.

**To associate a transmitter and a receiver in a point-to-point connection:**

1. Start SConfigurator.
2. In the **Units** tab, discover the desired devices. The discovered devices appear in the Units box.
3. Select the **Connections** tab, then click **Add**. The Connection Creator window appears.



4. Select a transmitter in the left column and a receiver in the right one.

In the Transmitters column, you have access to the two encoders of each input; the video stream is the same for both. Encoder1 is always reserved for viewing live video with the web interface, therefore you should use Encoder2 for point-to-point connections; however, you can use the same encoder for both functions if you want the same resolution and frame rate.

5. In the **Video** list, select the desired transmission mode for video data. The available values are:
  - ❑ RTP/UDP—A video mode using RTP (Real Time Transport Protocol, RFC 3550) over UDP. It is the preferred mode for LAN environments; however, it does not guarantee proper reception of packets. (default)
  - ❑ VSIP/UDP—A legacy mode, using the proprietary VSIP video protocol over UDP. The preferred UDP mode is RTP/UDP.
  - ❑ RTP/TCP—A video mode using RTP (Real Time Transport Protocol, RFC 3550) over TCP. It can be useful over WANs, Internet, or LANs needing more robust or secure connections. This mode guarantees proper reception of packets, but could slow down the effective frame rate to a level which is not acceptable.
  - ❑ VSIP/TCP—A legacy mode, using the proprietary VSIP video protocol over TCP. The preferred TCP mode is RTP/TCP.
6. Click **Connect**.
7. In the SConfigurator confirmation window, click **OK**.

You should now have video on the analog monitor connected to the receiver.



# 3

## Using the Web Interface

In addition to SConfigurator, another tool is available to interact with the device: the web interface. The web interface allows you to:

- View a quick status of the device
- Configure the device
- View live video
- Perform maintenance operations

The web interface is only available with Microsoft Internet Explorer 6.0 or later. You may have to install or upgrade ActiveX controls when accessing the web interface for the first time or after updating your device from a previous firmware release.

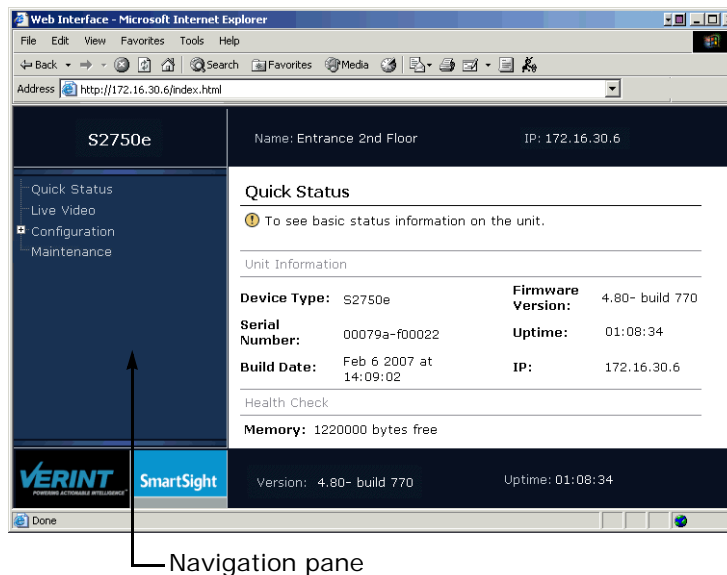
Depending on user account and security settings, you may have to provide a user name and password when logging into the web interface or accessing it in secure mode. For more information, see the Security parameters on page 25.

# Installing or Upgrading ActiveX Controls

The first time you access the web interface or after updating your device from a previous firmware release, you need to install or upgrade the ActiveX controls for live viewing and firmware update.

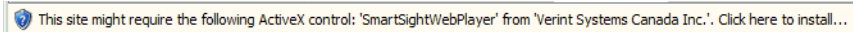
## To install or upgrade the ActiveX controls:

1. Open a Microsoft Internet Explorer window.
2. Select **Tools > Pop-up Blocker > Turn Off Pop-up Blocker**.
3. If you upgraded the firmware of the device:
  - a. Select **Tools > Internet Options**.
  - b. In the **Temporary Internet files** box of the General tab, click **Delete Files**.
  - c. In the Delete Files window, check **Delete all offline content**, then click **OK**.
  - d. In the C:\Windows\Downloaded Program Files folder on your computer, delete the SnPlayer Control and FwuEngineAx Class files.
4. In the **Address** box, enter the IP address of the device using the `http://IP_address` format.

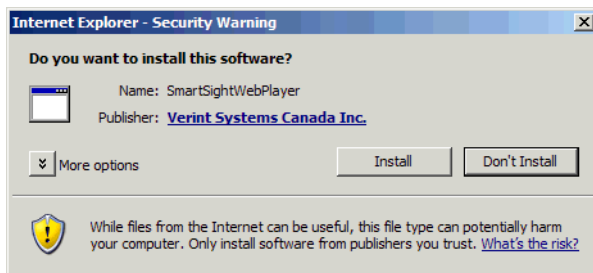


5. Select **Tools > Internet Options > Security** to lower the security level in your web browser to enable the ActiveX components to install. Select **Trusted sites**, then click **Sites** to add the IP address of the device in the trusted sites list.

6. In the navigation pane, click **Live Video**. A yellow information bar appears below the Address box.

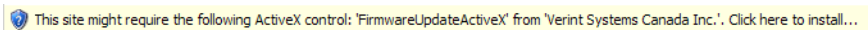


7. Click the information bar.
8. In the contextual window that appears, select **Install ActiveX Control**.
9. If your environment is Windows XP Service Pack 2 with Internet Explorer 6, click **Live Video** again in the navigation pane of the web interface.
10. In the Internet Explorer - Security Warning window, click **Install**.



The ActiveX is installed. You can now see live video.

11. If you do not see live video, clear the **Enable YUV Support** box (see page 40).
12. In the navigation pane, click **Maintenance**; then in the Maintenance pane, click **Update**. A yellow information bar appears below the Address box.



13. Click the information bar.
14. In the contextual window that appears, select **Install ActiveX Control**.
15. If your environment is Windows XP Service Pack 2 with Internet Explorer 6, click **Maintenance** in the navigation pane, then the **Update** button.
16. In the Internet Explorer - Security Warning window, click **Install**.



The ActiveX is installed.

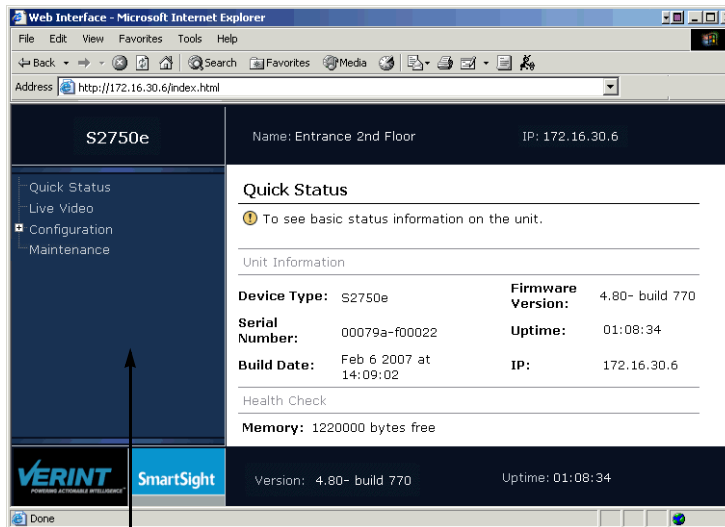
17. Select **Tools > Pop-up Blocker > Turn On Pop-up Blocker**.

## Viewing the Quick Status

The Quick Status pane presents a summary of the device. It is the default view when you access the web interface. You may need to provide some of these internal parameters to customer service specialists for troubleshooting purposes. For a more complete view of internal parameters, look at the system status (described on page 27).

### To access the web interface:

1. Open a Microsoft Internet Explorer window.
2. In the **Address** box, enter the IP address of the device using the `http://IP_address` format. The web interface window appears.



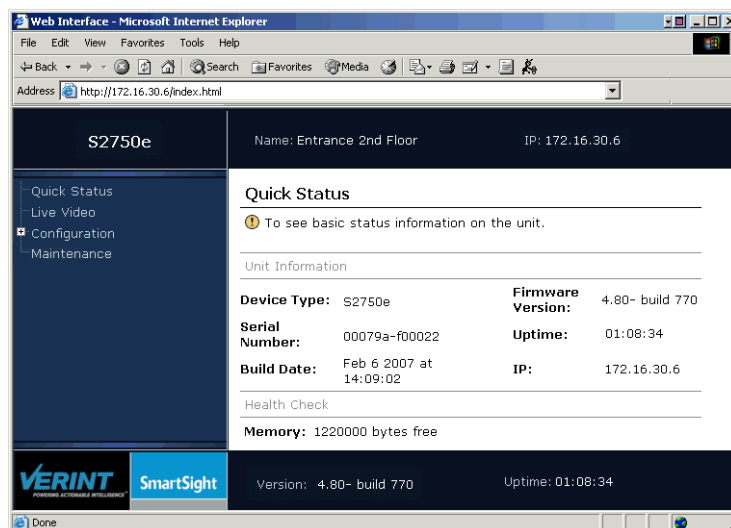
Navigation pane

The web interface is composed of the following graphical elements:

- Product type—The type of the device.
- Device name—The descriptive name of the device. Go to page 35 to change it.
- IP address—The IP address of the device.
- Navigation pane—The types of information that are available in the web interface.
- Main pane—The area where to configure the device, view data, and perform maintenance tasks.
- Firmware version—The current firmware version of the main processor of the device. The latest firmware files are available on the Verint Video Intelligence Solutions extranet.
- Uptime—The time since the device has been rebooted, using the following format: *x days hh:mm:ss*; the “days” portion does not appear if the uptime is less than one day. The uptime is not automatically refreshed; press F5 to update it.

**To view the quick status of the device:**

1. In the navigation pane, click **Quick Status**. Basic information appear in the main pane.



The quick status information contains:

- ❑ Device Type—The type of the device. This information is also displayed on the top banner of the web interface.
- ❑ Serial Number—The serial number of the device.
- ❑ Build Date—The date the firmware has been generated.
- ❑ Firmware Version—The current firmware version of the device. This information is also displayed on the bottom banner of the web interface.
- ❑ Uptime—The time since the device has been rebooted. This information is also displayed on the bottom banner of the web interface.
- ❑ IP—The IP address of the device. This information is also displayed on the top banner of the web interface.
- ❑ Memory—The available internal memory in the device.

# Configuring the Device

The following parameter categories are available for configuration on the device:

- Access management
- Video
- System time
- System status
- Video status
- HTTP (Webserver)
- Network
- VSIP
- LED state

## Configuring Access Management

Access management takes care of user accounts and device security.

### User Accounts

You can set up user accounts to protect the configuration of the device by restricting its access with a user name and a password. Once the user account mode is activated, you need the user name/password combination to access the command line interface (CLI) of the device and the web interface.

Two types of users are available:

- Administrator—Has all rights and is automatically available when user accounts are activated.
- Web client—Only has access to live video and quick status in the web interface. Five web clients are available.

To configure the user accounts:

1. In the navigation pane, expand **Configuration > Access Management**, then click **User Accounts**. The user account parameters appear.

The screenshot displays the Verint SmartSight web interface for an S2750e device. The top header shows the device name 'Entrance 2nd Floor' and IP '172.16.30.6'. The left navigation pane is expanded to 'Configuration > Access Management > User Accounts'. The main content area, titled 'Device Configuration', contains a 'User Accounts' section. This section includes a 'User Accounts' dropdown menu set to 'Disabled'. Below this are fields for 'Administrator User Name' (containing 'USERNAME'), 'Administrator Password' (masked with '\*\*\*'), 'Web Client 1 User Name', 'Web Client 1 Password' (masked with '\*\*\*'), 'Web Client 1' (dropdown set to 'Disabled'), 'Web Client 2 User Name', 'Web Client 2 Password' (masked with '\*\*\*'), and 'Web Client 2' (dropdown set to 'Disabled'). The bottom status bar shows the Verint SmartSight logo, version '4.80- build 770', and uptime '01:08:34'.

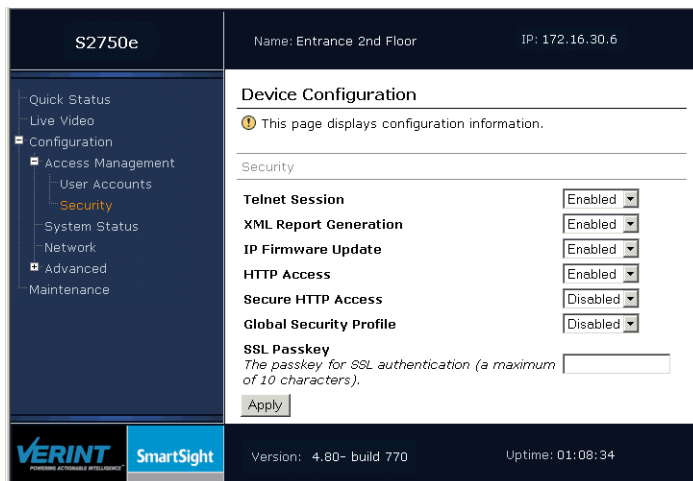
2. In the **User Accounts** list, indicate whether the use of user names and passwords to access the device with the web interface or the command line interface is enabled. If disabled (default), anybody can access the device.
3. In the **Administrator User Name** box, enter the alphanumeric string identifying the administrator user.
4. In the **Administrator Password** box, enter the alphanumeric string protecting the access to the device for the administrator user.
5. In the **Web Client x User Name** box, enter the alphanumeric string identifying a web client user.
6. In the **Web Client x Password** box, enter the alphanumeric string protecting the access to the device for a web client user.
7. If required, repeat the web client configuration steps for all web client users. Up to five web clients are available.
8. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Security

The security parameters are relative to the protection of the device.

### To configure the security parameters:

1. In the navigation pane, expand **Configuration > Access Management**, then click **Security**. The security parameters appear.



2. In the **Telnet Session** list, indicate whether the access to the CLI of the device with Telnet is enabled.
3. In the **XML Report Generation** list, indicate whether the generation of an XML report presenting the current state of the device is enabled.

4. In the **IP Firmware Update** list, indicate whether firmware updates on the device through the IP network are enabled.
5. In the **HTTP Access** list, indicate whether the access to the web interface of the device in a non-secure context is enabled. If you block this access, you can only set up the device with SConfigurator or Telnet.
6. In the **Secure HTTP Access** list, indicate whether the access to the web interface of the device in a secure SSL context is enabled. If this context is enabled, you access the device with `https://IP-address` in your web browser and the user account mode is automatically activated (described on page 24).
7. whetherIn the **Global Security Profile** list, indicate whether the complete SSL security on the device is enabled. Once this profile is activated on a device:
  - ☐ You cannot access it anymore with Telnet.
  - ☐ You cannot perform firmware updates through the IP network.
  - ☐ You access its web interface in a secure mode (that is, the secure HTTP access mode is enabled).
8. In the **SSL Passkey** box, enter a password to secure the connection with the device. The passkey must be the same for all devices and the software tools to allow proper secure communication between them.

Tip: You should not change this passkey with the web interface, since there could be eavesdropping on the network. You can use SConfigurator or a video management software to change it.

9. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.



# Viewing the System Status

The system status information indicates the current values of internal device parameters. These internal parameters are useful when troubleshooting the device with the assistance of a customer service specialist.

**To view the system status of the device:**

1. In the navigation pane, expand **Configuration**, then click **System Status**. The system status parameters appear.

S2750e																											
Name: Entrance 2nd Floor IP: 172.16.30.6																											
<div>Quick Status</div> <div>Live Video</div> <div>Configuration           <ul style="list-style-type: none"> <li>Access Management               <ul style="list-style-type: none"> <li>User Accounts</li> <li>Security</li> <li><b>System Status</b></li> <li>Network</li> </ul> </li> <li>Advanced</li> <li>Maintenance</li> </ul> </div>																											
<div>Device Configuration</div> <div>This page displays configuration information.</div> <div>System Status</div> <table> <tr><td>Firmware Version</td><td>4.80- build 770</td></tr> <tr><td>Loader Version</td><td>4.35- build 24</td></tr> <tr><td>Booter Version</td><td>5.00- build 91</td></tr> <tr><td>Build Date</td><td>Feb 6 2007 at 14:09:02</td></tr> <tr><td>CPU Info</td><td>MajRev[4] MinRev[0]</td></tr> <tr><td>CPU Frequency</td><td>351000000</td></tr> <tr><td>Uptime</td><td>1 days 01:08:34</td></tr> <tr><td>Serial Number</td><td>00079a-f00022</td></tr> <tr><td>CPLD Version</td><td>0</td></tr> <tr><td>Internal Value 1</td><td>960000 / 16</td></tr> <tr><td>Audio Hardware</td><td>Absent</td></tr> <tr><td>Unit Tested (MM-YY)</td><td>Not Available</td></tr> <tr><td>Board Temperature</td><td>47</td></tr> </table>		Firmware Version	4.80- build 770	Loader Version	4.35- build 24	Booter Version	5.00- build 91	Build Date	Feb 6 2007 at 14:09:02	CPU Info	MajRev[4] MinRev[0]	CPU Frequency	351000000	Uptime	1 days 01:08:34	Serial Number	00079a-f00022	CPLD Version	0	Internal Value 1	960000 / 16	Audio Hardware	Absent	Unit Tested (MM-YY)	Not Available	Board Temperature	47
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Internal Value 1	960000 / 16																										
Audio Hardware	Absent																										
Unit Tested (MM-YY)	Not Available																										
Board Temperature	47																										
<div>VERINT</div> <div>SmartSight</div>	<div>Version: 4.80- build 770</div> <div>Uptime: 01:08:34</div>																										

The following information is available:

- ❑ Firmware Version—The current firmware version of the main processor of the device. The latest firmware files are available on the Verint Video Intelligence Solutions extranet.
- ❑ Loader Version—The version of the firmware used to load the device.
- ❑ Booter Version—The version of the firmware used to boot the device.
- ❑ PIC Firmware Version—The version of the firmware used in the PIC (programmable intelligent controller) microcontroller.
- ❑ Build Date—The date the firmware has been generated.
- ❑ CPU Info—The version of the processing unit in the device.
- ❑ CPU Frequency—The frequency (in Hz) of the processing unit in the device.
- ❑ Uptime—The time since the device has been rebooted.
- ❑ Serial Number—The serial number of the device.
- ❑ CPLD Version—The version of the complex programmable logic device.
- ❑ Board Version—The version of the main board in the device.
- ❑ Internal Value 1—Verint technical information.

- ❑ Audio Hardware—The indication of whether audio hardware is present on the device.
- ❑ Unit Tested (MM-YY)—The date the device was tested by Verint production.
- ❑ Board Temperature—The temperature of the main board (in degrees Celcius).

## Configuring the Network

The network parameters allow communication between the device and its IP network. For more information about these settings, contact your network administrator.

**To configure the network parameters:**

1. In the navigation pane, expand **Configuration**, then click **Network**. The network parameters appear.

The screenshot shows the Verint SmartSight web interface. On the left is a navigation pane with a tree structure: Quick Status, Live Video, Configuration (expanded), Access Management, System Status, Network (selected), Advanced, and Maintenance. The main content area is titled 'Device Configuration' and includes a warning icon and text: 'This page displays configuration information.' Below this is a 'Network' section. It contains a 'DHCP Configuration' dropdown menu set to 'Disabled'. Below that are four text input fields: 'Local IP Address' (172.16.30.6), 'Subnet Mask' (255.255.0.0), 'Gateway' (169.254.0.6), and 'Host Name' (empty, with a placeholder 'Enter host name (24 characters max)'). An 'Apply' button is at the bottom of the form. The footer of the interface shows the Verint logo, 'SmartSight' branding, and system information: 'Version: 4.80- build 770' and 'Uptime: 01:08:34'.

2. In the **DHCP Configuration** list, indicate whether DHCP (Dynamic Host Configuration Protocol) is used to automatically provide a valid network configuration for the device. You can set this option only if the device is connected to a network that uses a DHCP server. For more information about DHCP, see Appendix B on page 52.
3. In the **Local IP Address** box, enter the unique IP address of the device on the network. The IP address is written as four numbers separated by periods; each number is in the 0–255 range. Each device on a network must have a unique IP address.
4. In the **Subnet Mask** box, enter the binary configuration that specifies the subnet in which the IP address of the device belongs. A subnet is a portion of a network that shares a common address component. Unless otherwise specified by your network administrator, it is recommended to use a subnet mask of 255.255.0.0.
5. In the **Gateway** box, enter the IP address of the network point that acts as an entrance to another network. Never use the IP address of the device as the gateway value.
6. In the **Host Name** box, enter an alias for the IP address of the device, to be used by the DNS server; this parameter is optional. It is made up of 2 to 24 alphanumeric characters; the first one must be a character.

**Note:** It is up to the DHCP server to register the host name in the DNS server.

7. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Configuring Video

The following aspects of the video functions of the device are available for configuration:

- General parameters
- Encoder

### General Parameters

Some parameters are common to all video functions of the camera.

**To configure the general video parameters of the device:**

1. In the navigation pane, expand **Configuration > Advanced**, then click **Video**.

The screenshot shows the S2750e Device Configuration page. The left navigation pane is expanded to 'Configuration > Advanced > Video'. The main content area is titled 'Device Configuration' and contains a warning icon and text: 'This page displays configuration information.' Below this, the 'Video' section is active, showing the 'Video Standard' set to 'NTSC'. Other visible settings include 'Brightness' (5), 'Contrast' (0), 'Saturation' (-5), 'Hue' (0), 'Frame Format' (Field over Field), and 'Number of Encoders per Video Input' (2). An 'Apply' button is at the bottom of the configuration section. The footer shows the Verint SmartSight logo, version 4.80-build 770, and uptime 01:08:34.

2. In the **Video Standard** list, select the analog display standard. Possible values are:
  - NTSC—Used in North America, Central America, a number of South American countries, and some Asian countries, including Japan.
  - PAL—Used in United Kingdom, much of western Europe, several South American countries, some Middle East and Asian countries, several African countries, Australia, New Zealand, and other Pacific island countries.

Note: The NTSC cameras cannot use the PAL standard, and vice versa.

3. In the **Brightness** box, enter the total amount of light in a color.

4. In the **Contrast** box, enter the range of colors in the image.
5. In the **Saturation** box, enter the intensity of the colors in the image.
6. In the **Hue** box, enter the relative amounts of red, green, and blue in a color.
7. In the **Frame Format** list, select the way the video is compressed. The available values are:
  - ☐ Field over Field—The proprietary mode used by the Nextiva edge devices.
  - ☐ Interlaced Frame—The MPEG-4 compliant mode where the two video fields are interlaced.
  - ☐ Deinterlaced Frame—The MPEG-4 compliant mode where the two video fields are converted to a progressive scan image by a deinterlacing filter. This filter removes interlaced artifacts for playback on a progressive scan monitor.
8. In the **Number of Encoders per Video Input** box, enter the number of encoders receiving a video stream. Typically you use both encoders for video; however, to activate the noise reduction filter (see page 31), you need to disable the second encoder. The available values are:
  - ☐ 1—To use Encoder 1 for video with the noise reduction filter set at Low.
  - ☐ 2—To use both encoders for video.
9. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Encoder

The video parameters are the same for the two encoders in the device. However, they vary depending on the compression mode: There is one set of parameters for the SM4 and MPEG4 Compliant Simple Profile modes, and another one for MJPEG.

### To configure the encoder parameters for the SM4 or MPEG4 Compliant Simple Profile compression mode:

1. In the navigation pane, expand **Configuration > Advanced > Video**, then click the desired **Encoder**.
2. In the **Compression Mode** box, select SM4 or MPEG4 Compliant Simple Profile. The compression mode represents the way the video is compressed. The following codecs (coders/decoders) are available:
  - ☐ SM4—The proprietary MPEG-4-based mode.
  - ☐ MPEG4 Compliant Simple Profile—The MPEG-4 ISO 14496-2 compliant mode.
  - ☐ MJPEG—The Motion JPEG mode that uses standard JPEG still images.

3. If the previous compression mode was MJPEG, click **Apply** to save the changes and see the SM4 or MPEG4 Compliant Simple Profile parameters.

The SM4 or MPEG4 Compliant Simple Profile parameters appear.

The screenshot shows the 'Device Configuration' page for an S2750e device. The left sidebar contains navigation links: Quick Status, Live Video, Configuration (expanded), Access Management, System Status, Network, Advanced (expanded), Video (expanded), Encoder 1 (selected), Encoder 2, Video Status, VSIIP, System Time, HTTP (Webserver), LED State, and Maintenance. The main content area is titled 'Device Configuration' and includes a warning icon and text: 'This page displays configuration information.' Below this, the 'Encoder 1' section contains the following settings:

- Target Bit Rate:** 800 kbits/second (range 9 to 6000)
- Target Frame Rate:** 30 frames/second (range 1 to 30)
- Minimum Quantizer:** 2 (range 2 to 31)
- Maximum Quantizer:** 24 (range 2 to 31)
- Input Filter Mode:** Low
- Resolution:** CIF
- Rate Control Mode:** CBR (Constant Bitrate)
- Web Multicast IP Address:** 224.16.32.2
- Web Multicast IP Port:** 2543
- Intra Interval:** 120
- Compression Mode:** SM4 (indicated by an arrow and the text 'Compression mode')

An 'Apply' button is located at the bottom of the configuration section. The footer shows the Verint logo, SmartSight logo, Version: 4.80- build 770, and Uptime: 01:08:34.

4. In the **Target Bit Rate** box, enter the maximum number of kilobits per second that you want the device to generate. Valid target bit rates range from 9 to 6000 kilobits per second.
5. In the **Target Frame Rate** box, enter the maximum number of frames per second (fps) that will be encoded and transferred by the transmitter. This parameter can be set to 1 to 7, 10, 15, or 30 fps in NTSC mode and 1 to 6, 8, 12, or 25 fps in PAL mode.
6. In the **Minimum Quantizer** box, enter the high video quality boundary. The lower the value, the higher the video quality and the file size. The value range is from 2 to 31.
7. In the **Maximum Quantizer** box, enter the low video quality boundary. A higher quantizer value means less video quality but a smaller file size. The value range is from 2 to 31.
8. In the **Input Filter Mode** list, select the level of filtering applied to the video signal before it is encoded, helping to remove high frequency noise from lower quality cameras or noisy video feeds. The available values are Low, Medium, High, or None.
9. In the **Noise Reduction Filter Mode** list, select the filtering of small variations in pixels in otherwise motionless sections of the video, to be used in all conditions to reduce the bit rate. Using this filter also helps reduce the number of false alarms in low light conditions. To see this parameter, you need to deactivate the second video encoder (see page 30). The available values are Low (default), Medium, High, and None.

10. In the **Resolution** list, select the measure of how clear and crisp the video image appears. Each resolution corresponds to a specific number of pixels (columns \* lines) for each picture of the video sequence. The available resolutions are: QCIF, CIF, 2CIF, 4CIF, All lines, 2/3 D1, and VGA.
11. In the **Rate Control Mode** list, select the mode controlling the bit rate variation. The available modes are:
  - ☐ CFR (Constant Frame Rate)—This mode maintains the target frame rate. Video quality may suffer and the bit rate may exceed the target value.
  - ☐ CBR (Constant Bitrate)—This mode is the most effective to maintain the target bit rate. Video quality may suffer (frames may be skipped) and the frame rate may decrease. This mode should be used when transmitting video over networks that have very limited bandwidths, and with an intra-interval value of 0.
  - ☐ CNR (Constant Nextiva Rate)—This is the optimized mode, based on CBR, to be used for the Nextiva enterprise video management software to make good use of the storage capacity.
12. In the **Web Multicast IP Address** box, enter the IP address of the multicast group from which the web interface will get live video, if the web streaming method is Multicast UDP (see page 37).
13. In the **Web Multicast IP Port** box, enter the IP port of the multicast group from which the web interface will get live video, if the web streaming method is Multicast UDP (see page 37).
14. In the **Intra Interval** box, enter the frequency at which a complete video frame (called *I-frame*) is sent by the encoder. The available values are in the 0–1000 range. A value of X means that a complete image refresh will occur every X frames.

**Tip:** It is not recommended to use a value of 0.

15. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

#### To configure the encoder parameters for the MJPEG compression mode:

1. In the navigation pane, expand **Configuration > Advanced > Video**, then click the desired **Encoder**.
2. In the **Compression Mode** box, select MJPEG. The compression mode represents the way the video is compressed. The following codecs (coders/decoders) are available:
  - ☐ SM4—The proprietary MPEG-4-based mode.
  - ☐ MPEG4 Compliant Simple Profile—The MPEG-4 ISO 14496-2 compliant mode.
  - ☐ MJPEG—The Motion JPEG mode that uses standard JPEG still images.

- Click **Apply** to save the changes and see the MJPEG parameters.

The MJPEG parameters appear.

**S2750e** Name: Entrance 2nd Floor IP: 172.16.30.6

### Device Configuration

**Encoder 1**

**Target Frame Rate**  
The maximum number of generated frames per second.  
In NTSC: 1 to 7, 10, 15, or 30. In PAL: 1 to 6, 8, 12, or 25.  frames/second

**Input Filter Mode**

**Noise Reduction Filter Mode**

**Resolution**

**Web Multicast IP Address**  
Please enter a valid Multicast Ip address

**Web Multicast IP Port**

**Compression Mode**

**Rate Control Mode**

**Target File Size**  
Target of the JPEG file size in kbytes.  kbytes

**Variable File Size Quality**

Version: 4.80- build 770 Uptime: 01:08:34

- In the **Target Frame Rate** box, enter the maximum number of frames per second (fps) that will be encoded and transferred by the transmitter. This parameter can be set to 1 to 7, 10, 15, or 30 fps in NTSC mode and 1 to 6, 8, 12, or 25 fps in PAL mode.
- In the **Input Filter Mode** list, select the level of filtering applied to the video signal before it is encoded, helping to remove high frequency noise from lower quality cameras or noisy video feeds. The available values are Low, Medium, High, or None.
- In the **Noise Reduction Filter Mode** list, select the filtering of small variations in pixels in otherwise motionless sections of the video, to be used in all conditions to reduce the bit rate. Using this filter also helps reduce the number of false alarms in low light conditions. To see this parameter, you need to deactivate the second video encoder (see page 30). The available values are Low (default), Medium, High, and None.
- In the **Resolution** list, select the measure of how clear and crisp the video image appears. Each resolution corresponds to a specific number of pixels (columns \* lines) for each picture of the video sequence. The available resolutions are: QCIF, CIF, 2CIF, 4CIF, All lines, 2/3 D1, and VGA.
- In the **Web Multicast IP Address** box, enter the IP address of the multicast group from which the web interface will get live video, if the web streaming method is Multicast UDP (see page 37).
- In the **Web Multicast IP Port** box, enter the IP port of the multicast group from which the web interface will get live video, if the web streaming method is Multicast UDP (see page 37).

10. In the **Rate Control Mode** list, select the mode controlling the file size variation. The available modes are:
  - ❑ CFS (Constant File Size)—The quality of the images may vary, but their size will be targeted to the value specified by the Target File Size parameter.
  - ❑ VFS (Variable File Size)—The quality of the image is set by the Variable File Size Quality parameter, but the size of the image will vary, depending of the encoded image.
11. In the **Target File Size** box, enter the target size of each image that will be encoded (in Kbytes), if the rate control mode is CFS. The available values are in the 1–100 range.
12. In the **Variable File Size Quality** list, select the quality of the encoded images, if the rate control mode is VFS. The value range is from VFS1 (high quality) to VFS7 (worst quality).
13. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Looking at Video Status

The video status presents the current values of video characteristics for each video encoder. These internal parameters are useful when troubleshooting the device with the assistance of a customer service specialist.

### To see the video status of the device:

1. In the navigation pane, expand **Configuration > Advanced > Video Status**, then click the desired encoder. The video status parameters appear.

The screenshot displays the Verint SmartSight web interface. On the left is a navigation pane for an S2750e device, with 'Video Status' selected under the 'Advanced' configuration category. The main content area is titled 'Device Configuration' and includes a warning icon and text: 'This page displays configuration information.' Below this, the 'Input 1-Encoder 1 Status' section shows the following parameters:

Current Frame Rate	30 frames/second
Current Bit Rate (Kb/s)	43 kbits/second
Current Quantizer (*100)	400
Average Frame Rate	30 frames/second
Average Bit Rate (Kb/s)	60 kbits/second
Average Quantizer (*100)	400
Video Input Locked (0 = No, 1 = Yes)	0
Video Decoder AGC Value	26

At the bottom of the interface, the Verint logo and 'SmartSight' branding are visible on the left, and the system version '4.80- build 770' and uptime '01:08:34' are displayed on the right.

The available information is:



- ❑ Current Frame Rate—The current frame rate of the encoder, in frames per second.
- ❑ Current Bit Rate—The current number of kilobits per second generated by the encoder.
- ❑ Current Quantizer—The current quantizer used by the encoder, multiplied by 100.
- ❑ Average Frame Rate—The average frame rate in the encoder, in frames per second. It is based on a 2-minute moving average.
- ❑ Average Bit Rate—The average number of kilobits per second generated by the encoder. It is based on a 2-minute moving average.
- ❑ Average Quantizer—The average quantizer, multiplied by 100. It is based on a 2-minute moving average.
- ❑ Video Input Locked—The indication of whether the input signal is locked.
- ❑ Video Decoder AGC Value—The automatic gain control value of the video analog-to-digital converter.

## Configuring VSIP

Parameters are available to configure the VSIP proprietary communication protocol.

**To configure the VSIP parameters:**

1. In the navigation pane, expand **Configuration > Advanced**, then click **VSIP**. The VSIP parameters appear.

The screenshot shows the web interface for the S2750e device. The top header displays the device name 'Entrance 2nd Floor' and IP '172.16.30.6'. The left navigation pane is expanded to 'Configuration > Advanced > VSIP'. The main content area is titled 'Device Configuration' and contains a warning icon with the text 'This page displays configuration information.' Below this, the 'VSIP' section is visible, containing four configuration fields: 'VSIP Port' (value: 24824), 'VSIP Multicast IP Address' (value: 224.16.32.1), 'VSIP Discovery IP Address' (value: 255.255.255.255), and 'VSIP Unit Name' (value: Entrance 2nd Floor). An 'Apply' button is located at the bottom of the configuration section. The footer shows the Verint logo, SmartSight logo, version '4.80- build 770', and uptime '01:08:34'.

2. In the **VSIP Port** box, enter the communication port used by the device. The default value of all Nextiva devices is 5510.

**Note:** VSIP ports 9541, 65500, and those under 1024 are reserved and should not be used, not even for serial port, video, or audio communication. The maximum value is 65535.

3. In the **VSIP Multicast IP Address** box, enter the IP address used by the device to listen for VSIP queries. The current multicast address is 224.16.32.1 and should not be changed.
4. In the **VSIP Discovery IP Address** box, enter the IP address used by the device to make its presence known with the broadcast method. The broadcast address is 255.255.255.255.
5. In the **VSIP Unit Name** box, enter the name of the device, as displayed in the top of the web interface and in the first column of the SConfigurator unit list.
6. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Configuring System Time

The device can connect to a Network Time Protocol (NTP) server to get the current time. The main reason to use NTP is to display valid dates in the log files instead of the device uptime.

The Local Time parameter indicates the current local time if the device is connected to an NTP server.

### To configure the system time parameters:

1. In the navigation pane, expand **Configuration > Advanced**, then click **System Time**. The system time parameters appear.

The screenshot shows the 'System Time' configuration page in the Verint SmartSight web interface. The page has a dark blue header with the device name 'S2750e', 'Name: Entrance 2nd Floor', and 'IP: 172.16.30.6'. The left navigation pane shows 'Configuration' expanded, with 'System Time' selected. The main content area is titled 'Device Configuration' and includes a warning icon and text: 'This page displays configuration information.' Below this, the 'System Time' section contains the following parameters:

- NTP Server Usage:** A dropdown menu set to 'Disabled'.
- NTP Server IP Address:** A text box containing '0.0.0.0'. Below it is the description: 'The IP address of the NTP server from which the unit will get the current time.'
- NTP Server IP Port:** A text box containing '123'. Below it is the description: 'The IP port of the NTP server. Standard value is 123.'
- Local Time Offset:** A text box containing '0' followed by 'minutes (GMT)'. Below it is the description: 'The offset from the GMT time in the current time zone (e.g., EST = -300 minutes).'
- Local Time:** A text box containing 'No valid date has been registered.'

An 'Apply' button is located at the bottom of the configuration section. The footer of the page shows the Verint SmartSight logo, 'Version: 4.80- build 770', and 'Uptime: 01:08:34'.

2. In the **NTP Server Usage** list, indicate whether Network Time Protocol (NTP) is used to get the current time. NTP uses GMT to synchronize device clock time.
3. In the **NTP Server IP Address** box, enter the IP address of the NTP server from which the device will get the current time.
4. In the **NTP Server IP Port** box, enter the IP port of the NTP server. Default is 123.

5. In the **Local Time Offset** box, enter the offset in minutes from the GMT time in the time zone in which the device operates (for instance, the offset for the Eastern Standard Time is -300 minutes).
6. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Configuring HTTP (Webserver)

A series of parameters help configure the communication between the web page on the computer and the device.

**To configure the HTTP parameters:**

1. In the navigation pane, expand **Configuration > Advanced**, then click **HTTP (Webserver)**. The HTTP parameters appear.

**Note:** If you change any of these parameters, you must refresh the web page (for instance, by pressing F5).

2. In the **HTTP Server IP Port** box, enter the TCP port number in the device on which the HTTP requests will be made. Default in all web applications is 80.
3. In the **Web Streaming Method** list, select the protocol used for transmitting video. The available values are:
  - ❑ VSIP/UDP—A legacy protocol, using the proprietary VSIP video protocol over UDP. The preferred UDP mode is RTP/UDP.
  - ❑ VSIP/TCP—A protocol using the proprietary VSIP video protocol over TCP. This protocol guarantees proper reception of video packets, but could slow down the effective frame rate to an unacceptable level (default).
  - ❑ Multicast UDP—A protocol using RTP (Real Time Transport Protocol, RFC 3550) over UDP that transfers video to a multicast group. It does not guarantee proper reception of video packets.

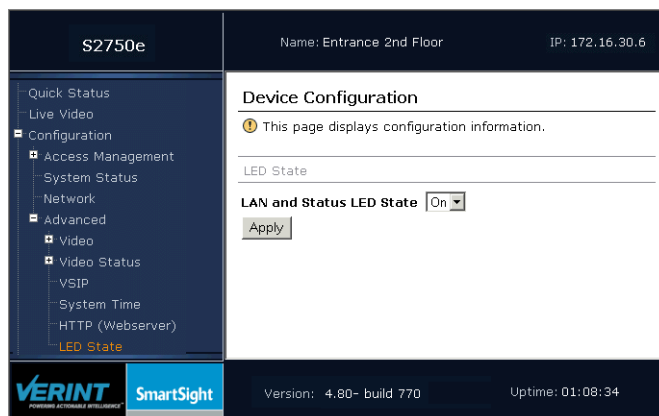
- RTP/UDP—A protocol using RTP (Real Time Transport Protocol, RFC 3550) over UDP that transfers video to a unique recipient. It does not guarantee proper reception of video packets.
- 4. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

## Configuring LED State

You can turn off the status LED of the IP camera, so that people being monitored do not know that the camera is running.

**To configure the LED State parameters:**

1. In the navigation pane, expand **Configuration > Advanced**, then click **LED State**. The LED State parameters appear.



2. In the **LAN and Status LED State** box, select the state of the LED: turned on or off.
3. To continue the configuration process, select another parameter category in the navigation pane. Otherwise, click **Apply** to save the changes in the device. Depending on the changes you made, a reboot may be required; follow the on-screen instructions in the Device Configuration Submittal pane.

# Viewing Live Video

The web interface enables you to view the video stream coming from the first encoder of the camera.

## To configure live video:

1. In the navigation pane, click **Live Video**. The main web interface pane is split in two, with the live video portion at the bottom.

**S2750e** Name: Entrance 2nd Floor IP: 172.16.30.6

**Quick Status**

To see basic status information on the unit.

Unit Information

<b>Device Type:</b>	S2750e	<b>Firmware Version:</b>	4.80- build 770
<b>Serial Number:</b>	00079a-f00022	<b>Uptime:</b>	01:08:34
<b>Build Date:</b>	Feb 6 2007 at 14:09:02	<b>IP:</b>	172.16.30.6

Health Check

**Memory:** 16000000 bytes free

**Live Video Streaming**

[Close Window](#)

To choose a video viewing method.

You may be prompted to authorize a download of the SmartSightWebPlayer ActiveX Control (check for the Info Bar just above the device web page). Please ensure that the contents are signed by Verint Systems Canada Inc., and then click 'Yes'.

Viewing Methods

[Popup Video Window](#)

[Embedded Video Window](#)

Local Settings

**Verint** SmartSight Version: 4.80- build 770 Uptime: 01:08:34

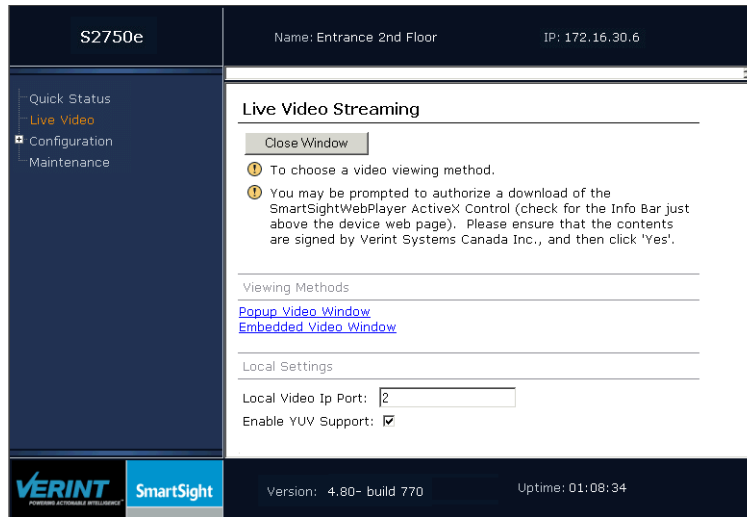
Pane separator

### 3: Using the Web Interface

2. If needed, resize the two sub-panes by dragging the separator up or down.

**Note:** If the Web Streaming Method (described on page 37) is VSIP/TCP, the Local Video IP Port box does not appear.

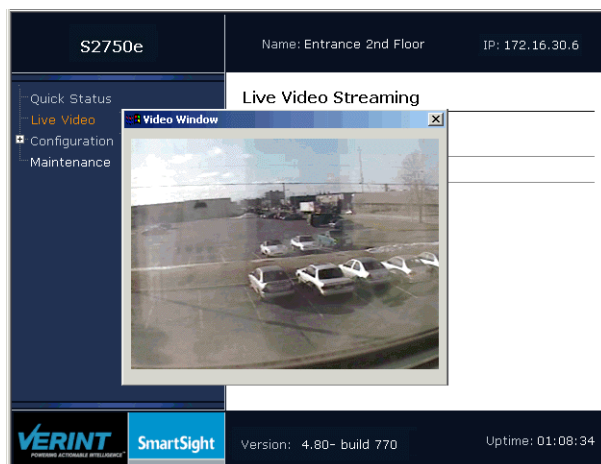
Unless your setup requires a specific port, it is recommended to keep the default value in the Local Video IP Port box.



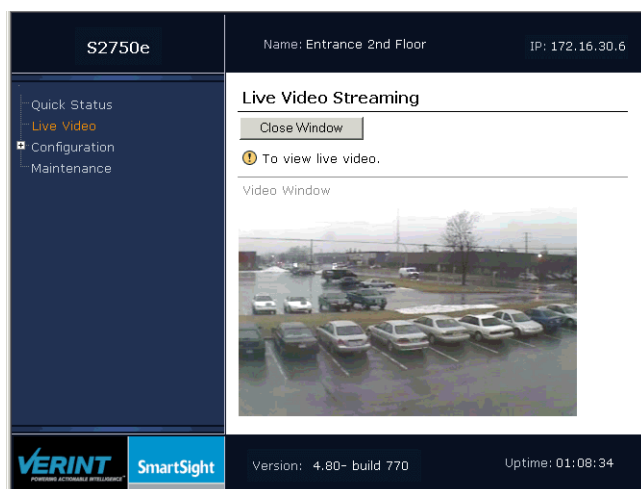
3. In the **Local Video IP Port** box under Local Settings, enter the port number on your computer that will receive video.
4. In the **Enable YUV Support** check box, indicate whether direct YUV rendering will be performed on the computer; otherwise, RGB is used for video rendering. YUV rendering is more optimized than the RGB mode. Default is to enable YUV support.

YUV video conversion will be used on the computer, to improve video rendering. If this parameter is not activated, RGB rendering will be used. Most graphics video cards support YUV, which is more optimized than RGB.

- To view video in a separate window, click **Popup Video Window**. The separate window appears on top of the web interface.



- To view video directly in the Live Video Streaming pane, click **Embedded Video Window**. The video is embedded in the web interface pane.



- To close the Live Video Streaming sub-pane, click **Close Window**.

## Maintaining the Device

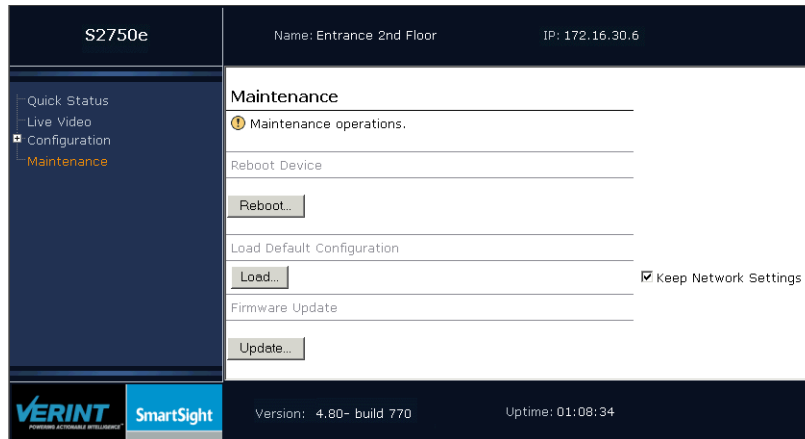
The following maintenance tasks are available on the web interface:

- **Reboot**—To restart the device, while keeping its current configuration and saving the changes.
- **Load**—To assign the factory default settings to the device. You may keep the values of many network parameters. The default values are listed in Appendix A on page 50.
- **Update**—To upgrade the firmware of the device.

For more information about these tasks and when you should perform them, see the “Maintaining and Troubleshooting the Device” chapter.

#### To reboot the device:

1. In the navigation pane, click **Maintenance**. The maintenance pane appears.



2. Click **Reboot**. A confirmation window appears.
3. Click **OK**.

#### To load the default values of the device:

1. In the navigation pane, click **Maintenance**. The maintenance pane appears.
2. To keep the following network parameters, ensure that **Keep Network Settings** is checked:

- DHCP usage    ■ Gateway    ■ Ping request target    ■ Subnet
- IP address    ■ DNS servers    ■ Ping request size    ■ Host name

Otherwise, you will need to reprogram the device for proper operation within the network.

3. Click **Load**. A confirmation window appears.
4. Click **OK**. The default values are applied.

#### To update the firmware of the device:

**Note:** If you upgraded the device firmware or are accessing the firmware update process for the first time, you need to install an ActiveX prior to proceeding (for more information, see page 20).

1. In the navigation pane, click **Maintenance**. The maintenance pane appears.



2. Click **Update**. The Firmware Update page appears.

**S2750e** Name: Entrance 2nd Floor IP: 172.16.30.6

**Firmware Update**

ⓘ To update the firmware of the device. You may be prompted to authorize a download of the Firmware Update ActiveX (check for the Info Bar just above the device web page).

ⓘ Do not close your browser during this operation.

Firmware File

Progress

Logs

**Verint** **SmartSight** Version: 4.80- build 770 Uptime: 01:08:34

3. In the Firmware File group box, click **Browse**.
4. In the Open dialog box, select the firmware file to use, then click **Open**.
5. Click **Start**.

The upgrade operation is executed.

If the update procedure fails:

1. Restart the same procedure immediately.
2. If the problem persists, reboot the device, then restart the update procedure.
3. If the problem persists, look at the status LED for abnormal behavior.

You should take into consideration the following facts regarding firmware updates using the IP network:

- It can be deactivated in the command line interface (CLI) or the web interface.
- Ensure that the IP link is stable before starting the procedure; therefore it is not recommended to perform it over the Internet.

# 4

## Maintaining and Troubleshooting the IP Camera

You can perform maintenance and troubleshooting tasks on the S2750e. Specifically:

- Updating the Firmware
- Performing a Reset
- Recognizing the Status LED Conditions
- Using the Command Line Interface

# Updating the Firmware

You may need to update the S2750e to have access to new firmware or new features. Updating the firmware of a device retains its configuration. Many tools are available to perform the update: the SConfigurator utility, the web interface (see page 42), or a video management software like Verint Nextiva; for the detailed procedure, refer to the documentation of the software.

The latest firmware files are available on the Verint Video Intelligence Solutions extranet (Quick Links > Firmware and Applications > Nextiva Intelligent Edge Devices).

**Note:** Firmware downgrade is not supported on any device. If you perform a downgrade, any problem encountered will not be covered by your product warranty.

## Performing a Reset

Depending on the gravity of the situation, you can reboot the device, load its default configuration, or perform both these actions if the device does not react the way it should:

1. Start by rebooting the device. The device will retain all its configuration.
2. If it continues to perform abnormally, load its default configuration. All user-defined values will be lost.
3. If the problem persists, perform a hard reset that will assign the default factory settings to the device and reboot it.

### To reboot the camera with the Reset button:

1. Remove the dome cover.
2. Press and hold the Reset button located on the service board for one second.

The device reboots, while retaining its configuration.

### To reboot the camera with a software tool:

1. Perform one of the following operations:
  - In SConfigurator, go to the **Units** tab, select the device to reboot, click **Configure**, select the **Unit** entry in the parameter tree, then click **Reboot Unit**.
  - In the web interface, click **Maintenance** in the navigation pane, then click **Reboot**.

The device reboots, while retaining its configuration.

### To load the default configuration:

1. Perform one of the following operations:
  - In SConfigurator, go to the **Units** tab, select the device to reboot, click **Configure**, select the **Unit** entry in the parameter tree, then click **Load Default Settings**.

- In the web interface, click **Maintenance** in the navigation pane. To keep the network configuration, check **Keep Network Settings**. Click **Load**.

This operation assigns the factory default settings to the device (listed in Appendix A on page 50). Following such a reset, you may need to reprogram the device (for instance, its IP address and VSIP port) for proper operation within its network.

#### To perform a hard reset:

1. Remove the dome cover.
2. Press and hold the Reset button (located on the service board), until the system status LED flashes red very rapidly (it can take up to 10 seconds).
3. Hold the button for an additional five seconds, until the LED turns off. The device reboots. It is ready for use with the factory default settings.
4. Put the dome cover back.

The device reboots. It is ready for use with the factory default settings.

## Recognizing the Status LED Conditions

The system status LED is a bicolor (green-red) LED providing detailed information on the current state of the device.

**Note:** The status LED is only visible when the dome cover is removed.

Condition	Description
Steady red for 5 sec.	The device is powering up.
Flashing red (1 sec. intervals)	The IP address of the device is already assigned to another device on the network.
Flashing green (3 sec. intervals)	The firmware has started, but the device is not connected to the network.
Flashing green (1 sec. intervals)	The firmware has started, the device is connected to the network, but no video data is transmitted.
Flashing green (0.2 sec. intervals)	The firmware has started, the device is connected to the network, and video data is transmitted.
Flashing green-red (1 sec. intervals)	The device is undergoing a firmware update or is in backup mode.
Flashing red (0.1 sec. intervals)	The device is being identified.

The following power-up conditions on the system status LED are abnormal:

Condition	Description
LED not lit when the LAN and Status LED State parameter is On (see page 38)	Check the power supply and cabling. If power is available and the LED stays off, call customer service for assistance.
Steady red LED persisting more than 10 seconds	There is an internal error that prevents the device from starting normally. Power down the device, wait 30 seconds, then power it up. If the condition persists, call customer service.

## Using the Command Line Interface

You may need to access the command line interface (CLI) of an edge device to perform troubleshooting tasks, typically with the assistance of a Verint customer service specialist.

The available troubleshooting tasks include configuring quality of service (QoS).

## Accessing the CLI

SConfigurator provides a network access to the CLI through the Telnet utility.

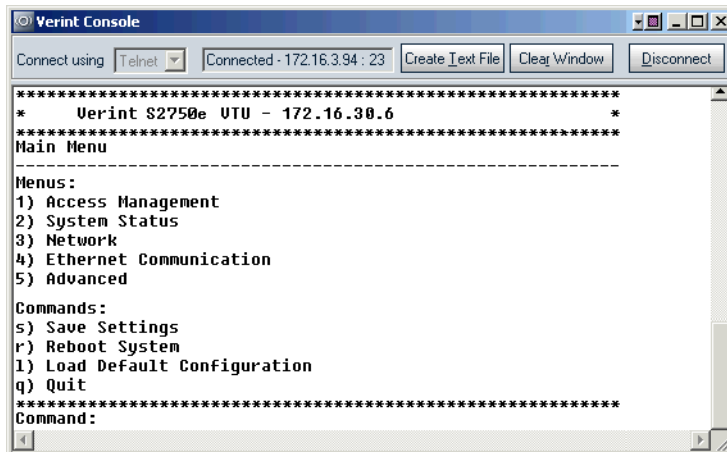
**To enter the CLI with Telnet:**

**Note:** Ensure that your computer and the S2750e device are in the same IP subnet.

1. Open SConfigurator.
2. Click the **Units** tab.
3. Click **Discover**.

4. Select the desired device, then click **Telnet**.

The CLI main menu appears in the Verint Console window.



The CLI has a timeout that is triggered after three minutes of inactivity. When the timeout occurs:

- ☐ You lose access to the command line.
  - ☐ The "Thank you for using the Verint CLI" message appears at the command line.
  - ☐ The Verint Console window becomes disabled.
  - ☐ The Disconnect button switches to Connect.
5. To reactivate the CLI after a timeout, click **Connect**.
  6. To work through the CLI menu structure, follow these guidelines:
    - ☐ To execute a command or open a menu, type in the corresponding letter or number, then press **Enter**.
    - ☐ To return to the previous menu, enter **p**.
  7. To end the CLI work session:
    - a. Save the settings by entering **s** at the main menu, then pressing **Enter**.
    - b. Exit the CLI by entering **q** at the main menu, then pressing **Enter**.

Depending on the changed settings, the device may perform a soft boot.
    - c. Close the Verint Console window.

Note: Do not use the Disconnect button to exit the CLI, since it does not save your settings.

## Configuring Quality of Service

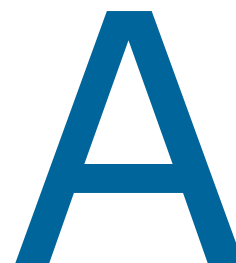
Quality of Service (QoS) is a set of low-level networking protocols giving higher priority to more important data flows while ensuring that the less important ones do not fail. QoS is an essential technology for organizations rolling out a new generation of network applications such as real-time voice communications and high-quality video delivery.

In the Nextiva edge devices, the two available QoS flavors are Type of Service (ToS) and Differentiated Service Code Points (DSCP).

For QoS to be taken into account, the network infrastructure equipment (switches and routers) must support one of these protocols. If any of these devices does not support QoS, the QoS data will simply be processed as traditional non-QoS data. Furthermore, all Nextiva edge devices on a network must support the same QoS protocol (or no protocols at all).

You can set a priority flag to three data types coming out of an edge device: video, audio, and control. A QoS-enabled switch (or router) uses this flag to determine how the current data compares to what is currently going through it.

The QoS values are in the Advanced > Quality of Service menu.



# **Factory Default Configuration**



The S2750e is programmed at the factory with the following configuration:

Type	Configuration
Access management	<ul style="list-style-type: none"> <li>■ User accounts: Disabled</li> <li>■ Telnet sessions: Enabled</li> <li>■ IP firmware update: Enabled</li> <li>■ Global security profile: Disabled</li> <li>■ SSL passkey: &lt;empty&gt;</li> </ul>
Network	<ul style="list-style-type: none"> <li>■ DHCP configuration: Disabled</li> <li>■ IP address: 169.254.*.* (based on the MAC address of the device)</li> <li>■ Subnet mask: 255.255.0.0</li> <li>■ Gateway: 0.0.0.0</li> </ul>
Video settings (North America)	<ul style="list-style-type: none"> <li>■ Target frame rate: 30 fps</li> <li>■ Target bit rate: 4000 kbps</li> <li>■ Resolution: 4CIF (704 x 480)</li> <li>■ Maximum quantizer: 24</li> <li>■ Video standard: NTSC</li> </ul>
Video settings (Europe)	<ul style="list-style-type: none"> <li>■ Target frame rate: 25 fps</li> <li>■ Target bit rate: 4000 kbps</li> <li>■ Resolution: 4CIF (704 x 576)</li> <li>■ Maximum quantizer: 24</li> <li>■ Video standard: PAL</li> <li>■ Video rotation: Automatic</li> </ul>
VSIP	<ul style="list-style-type: none"> <li>■ VSIP port: 5510</li> <li>■ VSIP multicast IP address: 224.16.32.1</li> <li>■ VSIP discovery IP address: 255.255.255.255</li> </ul>



# DHCP Support and APIPA

DHCP (Dynamic Host Configuration Protocol) allows devices and computers connected to a network to automatically get a valid IP configuration from a dedicated server.

The APIPA (Automatic Private IP Addressing) scheme, available on the Windows operating systems, enables a device to assign itself a temporary IP address.

At startup, an edge device searches for a valid IP network configuration. The device requires this configuration prior to starting its functions. The network configuration for Nextiva devices consists of:

- An IP address
- A subnet mask
- A gateway

The device first looks in its local memory. If no configuration is found, it tries to contact a DHCP server. If DHCP configuration fails—if the device does not find a server or if it cannot get a configuration from it within one minute—the device assigns itself temporary network parameters based on the APIPA addressing scheme. This scheme allows a device to find a unique IP address until it receives a complete network configuration, either manually or from a DHCP server.

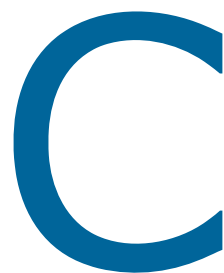
A device in APIPA mode does not reside on the same subnet as the other devices on the IP network; therefore, it may not be able to see or be visible by the other devices. Devices use the following temporary APIPA configuration:

- IP address: 169.254.X.Y (where *X* and *Y* are based on the last two digits of the MAC address of the device)
- Subnet mask: 255.255.0.0
- Gateway: 169.254. \*. \*

A device is in APIPA mode:

- The first time it boots up
- After receiving a duplicate IP address
- After a hardware reset
- When the DHCP server does not have any available IP addresses
- After loading the default parameters

DHCP configuration is automatically disabled after a factory reset.



# Technical Specifications

Here are the S2750e series technical specifications:

Sensor/Lens	Imaging device	1/3-inch Sony CCD
	Picture elements	768 (H) x 494 (V) NTSC 752 (H) x 482 (V) PAL
	Synchronization	Internal
	Iris control	DC auto iris
	Day/night support	Automatic software function
	Focal length	4 mm to 9 mm, 2.3x varifocal
	Aperture ratio	F1.6
	Field of view	71°H x 51.6°V to 31.6°H x 23.6°V
	Video	
Video	Compression	MPEG-4-based, MPEG-4 ISO 14496-2 compliant, MJPEG
	Frame rate	Up to 30 frames per second programmable (full motion)
	Analog output	1 composite, 1 Vpp into 75 ohms with a female 2.5 mm connector
	Horizontal resolution	480 TV lines typical
	Minimum illumination	■ 1.2 lux, F/1.6 (50 IRE) in color ■ 0.7 lux, F/1.6 (40 IRE) in black and white
	Signal-to-noise ratio	48 dB (AGC off)
	Resolution	Scalable from 176 x 128 to 704 x 480 pixels
	Standard	NTSC or PAL
	Bandwidth	Configurable between 9 and 6000 kbps
	Network	
Network	Interface	Ethernet 10/100Base-T
	Connector	RJ-45 jack
	Protocols	Transport: RTP/IP, UDP/IP, TCP/IP, multicast IP Others: DNS and DHCP client
	Security	SSL-based authentication
Power	PoE	PoE 802.3af class 3 device

	12V DC	12V DC +/- 10% (5W)
Physical	Weight	1.37 lb (630g)
	Dimension	4.15H x 5.82D (105.5H x 148D mm)
	Environment	32°F to 113°F (0°C to 45°C) with cover
	Humidity	95% non condensing at 113°F (45°C)
	Camera mount	wall or ceiling
Management	Configuration	Remote using Nextiva, nDVR, Internet Explorer 6.0, SConfigurator, or Telnet
Certification/ Regulation	USA	FCC part 15 (subpart B, class A)
	Canada	ICES-003/NMB-003
	Europe	CE marked, EN 55022:1998 Class A, EN 55024

# Glossary

This glossary is common to the Nextiva line of edge device products.

**Access Point** A communication hub for connecting wireless edge devices to a wired LAN.

**AES** (Advanced Encryption Standard) An encryption standard used in the WPA2 authentication method.

**APIPA** (Automatic Private IP Addressing) A feature of Windows-based operating systems that enables a device to automatically assign itself an IP address when there is no Dynamic Host Configuration Protocol (DHCP) server available to perform that function. Also known as *AutoIP*.

**Bridge** See *Wireless Bridge*.

**CCTV** (Closed Circuit Television) A television system in which signals are not publicly distributed; cameras are connected to television monitors in a limited area such as a store, an office building, or on a college campus. CCTV is commonly used in surveillance systems.

**CIF** (Common Intermediate Format) A video format that easily supports both NTSC and PAL signals. Many CIF flavors are available, including CIF, QCIF, 2CIF, and 4CIF. Each flavor corresponds to a specific number of lines and columns per video frame.

**CLI** (Command Line Interface) A textual user interface in which the user responds to a prompt by typing a command.

**Codec** (Coder/Decoder) A software library that compresses or decompresses a video stream following a specific protocol.

**Configuration Assistant** A proprietary graphical program used to configure and update the firmware of the S1100 edge devices.

**Decoder** See *Receiver*.

**DHCP** (Dynamic Host Configuration Protocol) A communication protocol that lets network administrators manage centrally and automate the assignment of Internet Protocol (IP) addresses in a network.

**DVR** (Digital Video Recorder) A device (usually a computer) that acts like a VCR in that it has the ability to record and play back video images. The DVR takes the feed from a camera and records it into a digital format on a storage device which is most commonly the hard drive.

**Edge Device** A Nextiva device transmitting or receiving video signals through an IP network. The devices can be wireless or wired; some transmitters are IP cameras.

**Encoder** See *Transmitter*.

**Ethernet** A local area network (LAN) architecture using a bus or star topology and supporting data transfer rates of 10, 100, and 1000 Mbps. It is one of the most widely implemented LAN standards. The 802.11 protocols are often referred to as "wireless Ethernet."

**Firmware** Software stored in read-only memory (ROM) or programmable ROM (PROM), therefore becoming a permanent part of a computing device.

**IP** (Internet Protocol) The network layer for the TCP/IP protocol suite widely used on Ethernet networks.

**LAN** (Local Area Network) A computer network that spans a relatively small area. A LAN can connect workstations, personal computers, and surveillance equipment (like edge devices). See also *WAN*.



**MPEG-4** A graphics and video lossy compression algorithm standard that is derived from MPEG-1, MPEG-2, and H.263. MPEG-4 extends these earlier algorithms with synthesis of speech and video, fractal compression, computer visualization, and artificial intelligence-based image processing techniques.

**Multicast** Communication between a sender and multiple receivers on a network; the devices can be located across multiple subnets, but not through the Internet. Multicast is a set of protocols using UDP/IP for transport.

**NTSC** (National Television Standards Committee) The North American standard (525-line interlaced raster-scanned video) for the generation, transmission, and reception of television signals. In addition to North America, the NTSC standard is used in Central America, a number of South American countries, and some Asian countries, including Japan. Compare with *PAL*.

**NTP** (Network Time Protocol) A protocol designed to synchronize the clocks of devices over a network.

**OSD** (On-screen Display) Status information displayed on the video monitor connected to a receiver edge device.

**PAL** (Phase Alternation by Line) A television signal standard (625 lines) used in the United Kingdom, much of western Europe, several South American countries, some Middle East and Asian countries, several African countries, Australia, New Zealand, and other Pacific island countries. Compare with *NTSC*.

**PEAP** (Protected Extensible Authentication Protocol) A method to securely transmit authentication information, including passwords, over a wireless network.

**Point-to-Point Connection** The association of a transmitter and a receiver to view video coming from an analog camera on an analog monitor.

**PSK** (Pre-Shared Key) A mode of the WPA and WPA2 security protocols, designed for home and small office networks that cannot afford the cost and complexity of an authentication server. It is also known as *personal mode*.

**PTL** (Push-To-Listen) In a two-way system, the communication mode in which the listener must push a button while listening.

**PTT** (push-To-Talk) In a two-way system, the communication mode in which the talker must push a button while talking.

**PTZ Camera** (Pan-Tilt-Zoom) An electronic camera that can be rotated left, right, up, or down as well as zoomed in to get a magnified view of an object or area. A PTZ camera monitors a larger area than a fixed camera.

**QoS** (Quality of Service) A set of low-level networking protocols giving higher priority to more important data flows while ensuring that the less important ones do not fail.

**Receiver** A device converting a digital video signal into an analog form. Also called *decoder*.

**Repeater** A range extender for wireless links.

**RF** (Radio Frequency) Any frequency within the electromagnetic spectrum associated with radio wave propagation. When a modulated signal is supplied to an antenna, an electromagnetic field is created that is able to propagate through space. Many wireless technologies are based on RF field propagation.

**RS-232** A standard interface approved by the Electronic Industries Alliance (EIA) for connecting serial devices.

**RS-422** A standard interface approved by the Electronic Industries Alliance (EIA) for connecting serial devices, designed to replace the older RS-232 standard because it supports higher data rates and greater immunity to electrical interference.

**RS-485** An Electronics Industry Alliance (EIA) standard for multipoint communications.

**SConfigurator** A proprietary graphical program used to configure and update the firmware of edge devices.

**Serial Port** An interface that can be used for serial communication, in which only one bit is transmitted at a time. A serial port is a general-purpose interface that can be used for almost any type of device.

**SSL** (Secure Sockets Layer) A commonly used protocol for transmitting private documents via the Internet. SSL works by using a public key to encrypt data that is transferred over the SSL connection. The SSL protocol secures the following data: I/O, serial port, and VSIP communication; it does not apply to audio and video transmission.

**TKIP** (Temporal Key Integrity Protocol) A security protocol used in the WPA authentication method.

**TLS** (Transport Layer Security) A cryptographic protocol that provide secure communications on a wireless network.

**Transceiver** (Transmitter/Receiver) A device that both transmits and receives analog or digital signals.

**Transmitter** A device sending video signals captured with a connected camera to a receiver. The transmitter converts the analog signal into a digital form before transmitting it. Also called *encoder*.

**TTLS** (Tunneled Transport Layer Security) A cryptographic protocol that creates a secure TLS tunnel.

**VSIP** (Video Services over IP) A proprietary communication protocol for sending messages between a computer and a Nextiva edge device, or between two devices.

**WAN** (Wide Area Network) A computer network that spans a relatively large geographical area. Typically, a WAN consists of two or more local area networks (LANs).

**WEP** (Wired Equivalent Privacy) A security protocol for wireless local area networks (WLANs) defined in the 802.11b standard. It is designed to afford wireless networks the same level of protection as a comparable wired network.

**Wireless Bridge** A link between two networks, wired or wireless.

**Wireless Cell** A group of wireless devices that communicate together on the same radio frequency channel and share the same wireless passkey.

**Wireless Transmission** A technology in which electronic devices send information to receivers using radio waves rather than wiring.

**WPA** (Wi-Fi Protected Access version 1) An authentication method to secure wireless systems. It is the successor of WEP. WPA implements the majority of the IEEE 802.11i standard.

**WPA2** (Wi-Fi Protected Access version 2) An authentication method that implements the full 802.11i standard, but will not work with some older network cards. It is also known as *802.11i*.

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# Compliance

## United States Statement for FCC

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Industry Canada Statement

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

# Europe EN 55022 Statement

This is to certify that the Nextiva Models S2750eN and S2750eP IP cameras are shielded against the generation of radio interference in accordance with the application of Council Directive 89/336/ECC, Article 4a. Conformity is declared by the application of EN55022 Class A (CISPR 22).

## Declaration of Conformity

### Manufacturer:

Verint Systems Inc.  
1800 Berlier  
Laval, Québec  
H7L 4S4  
Canada

### Declares under sole responsibility that the product:

Product name: IP camera  
Model numbers: S2750eN, S2750eP

### To which this declaration relates is in conformity with the following standards or other documents:

#### EMC Directive 89/336/EEC:

EN55022: 1998 class A

EN55024: 1998

EN 61000-4-3: 1996	3 V/m
EN 61000-4-6: 1996	3 Vrms
EN 61000-4-2: 1995	4 kV CD, 8 kV AD
EN 61000-4-4: 1995	1kV (power), 500V (signal)
EN 61000-4-11: 1994	
EN 61000-4-5: 1995	2kV L-E, 1kV L-L
ENV50204: 1995	

Verint hereby declares that the equipment specified above conforms to the above Directive(s) and Standard(s).

August 2, 2007  
Laval, Canada

For the official signed declaration of conformity, visit <http://www.verint.com/certifications>.



# RoHS Declaration of Compliance

Verint believes in the importance of conducting our business in a manner that will help protect the environment as well as our employees, customers, and the public.

To that end, we are committed to bringing our existing and future product lines into EU RoHS Directive compliance.

Thus, the following products, S2750eN and S2750eP, are compliant with the DIRECTIVE 2002/95/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 January 2003 (RoHS) regarding the restriction of the use of certain hazardous substances in electrical and electronic equipment.

The S2750eN and S2750eP products will not exceed the maximum concentrations of 0.1% by weight in homogenous materials for lead, hex chrome, mercury, PBB, PBDE, and 0.01% for cadmium. In addition, the S2750eN and S2750eP products will qualify for the “lead in servers solders” exemption as set forth in the Directive.

This declaration is provided based on reasonable inquiry of our suppliers and represents our actual knowledge based on the information provided by our suppliers.



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